



NHDK's family group on Facebook

To become a member of the family group, it is necessary to do **two** things!

1. Send an e-mail to familiegrupper@newhopedenmark.dk.

The email must state when the contract was signed (date), and the contract with your signature must be attached (not everyone has dated their signature, so we must ask for the date).

All pages of the contract must be sent - it can be pictures (of each page) of the contract, in a good quality, if it is not possible to keep the contract as a PDF file.

Also, you must inform us about the link to your own personal Facebook profile (see how the link is found, further down in the guide), so we can be sure that it is the right person who is approved for membership in the group.

If you want someone else in your **household** to also be a member of the family group, you must inform who it is that also wish to be a member (and the person's family connection), as well as information about the link to the person's personal Facebook profile.

It must be a person named in the contract who must submit the request - preferably from the email address provided in the contract.

2. Request group membership

Once the email has been sent, membership must be requested, in the group itself:

<https://www.facebook.com/groups/1799082770156792>

Everyone that there has been sent information about who wants membership, must apply for membership in the group themselves. NHDK **can't** invite people to the group!

Reason for the complexity

Unfortunately, there have been challenges in the past with NHDK volunteers simply approving all membership requests in the group. This resulted in members who were not NHDK adopters (or foster families) becoming members. Private texts and images have been shared outside the group, and other group members have been harassed. This even though Facebook's rules were thus broken. Therefore, we try to have just a little more control over the group, so that we can take care of our adopters and foster families in the best possible way.

If steps 1 and 2 are performed, it is quick to become a member of the family group.

If only membership in the group itself is requested and an email is not sent, you will not be approved - even if you answer the group question that you have sent an email, it is the same volunteer who handles the email inquiries that approve membership requests in the group.

If you only send an email and do not apply for membership in the group yourself, you will be asked to apply for membership before you can be approved.



How to find the link to your own Facebook profile

In an app on your phone:

1. Go to your profile
2. Click on the three dots, under your name, next to the "Add history" button
3. At the bottom of the page is your profile link, click on the "Copy link" button

In a browser:

1. Go to your profile
2. Hover your mouse over the "Timeline" link
3. Right-click and select "Copy link address"

How to find the link to other people's Facebook profile

In an app on your phone:

1. Go to the person's Facebook profile
2. Click on the three dots on the far right, under the person's name, next to the "Message" buttons and the phone
3. At the bottom of the page, is the person's profile link, click on the button "Copy link"

In a browser:

1. Go to the person's Facebook profile
2. Hover your mouse over the "Timeline" link
3. Right-click and select "Copy Link Address"



Group rules for NHDK's family group on Facebook

The family group is not a "complain group", it is a group where NHDK families can have fun, and help and support each other, with the common challenges that may arise.

In the email sent to familiegrupper@newhopedenmark.dk, with a membership request, you must acknowledge compliance with the group rules below, and keep an eye on whether the rules in the group are updated/changed.

1. Be kind and polite

Always keep a "good tone", we are all different, and there must be room to ask questions without it ending in negative, critical discussions.

2. Members

Only adoptees and foster families have the right to be a member of the family group, to ensure that it is a "safe" group where everyone understands each other.

3. Name on contract "required"

To become a member of the group, there must be an adoption or foster care contract, with your name.

4. Invitation of others

If you invite others into the group, an email must be sent to familiegrupper@newhopedenmark.dk, with information about which person you have invited, as well as the chip number and date of birth of your dog.

5. Respect everyone's privacy

It is **NOT** allowed to share information from this group, neither photos, videos, text from posts, or personal information - neither about other families nor about the administrators of the group.

6. Dissatisfaction

If there is dissatisfaction or doubt, it is raised with NHDK (via email, see point 9), and we will do everything we can to clarify the situation.

7. Board and volunteers in NHDK

Everyone in NHDK works voluntarily, including the members of the board. Everyone is just ordinary people, with home, family, and work like everyone else. This must be respected by all.

8. Communication with NHDK

Private messages or text messages may not be sent to the board/volunteers in NHDK, all communication with NHDK ALWAYS takes place via e-mail. Then more people can answer the inquiry.

9. Send an email

If you want to ask questions directly to NHDK, send an email to adoption@newhopedenmark.dk. Emails will be answered within 48 hours.

10. Violation of the group rules

NHDK may be forced to remove group members if the rules are not complied with.